

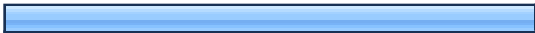


















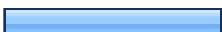

1. How often does your family visit the Library?
















	Daily	Several times/week	Weekly	Monthly	Several times a year	Once a year	Never	Rating Count
Senior	2.2% (2)	22.2% (20)	40.0% (36)	11.1% (10)	16.7% (15)	3.3% (3)	4.4% (4)	90
Adult	1.9% (2)	8.7% (9)	33.0% (34)	31.1% (32)	22.3% (23)	2.9% (3)	2.9% (3)	103
Teen/Young Adult	0.0% (0)	0.0% (0)	36.6% (15)	22.0% (9)	29.3% (12)	4.9% (2)	9.8% (4)	41
Children	0.0% (0)	2.4% (1)	34.1% (14)	39.0% (16)	17.1% (7)	0.0% (0)	9.8% (4)	41
answered question								179
skipped question								2

2. How often does your family use the Library website at www.kingstonpubliclibrary.org?

	Daily	Several times/week	Weekly	Monthly	Several times a year	Once a year	Never	Rating Count
Senior	1.7% (1)	10.0% (6)	15.0% (9)	13.3% (8)	26.7% (16)	1.7% (1)	31.7% (19)	60
Adult	4.3% (3)	17.1% (12)	17.1% (12)	27.1% (19)	12.9% (9)	4.3% (3)	18.6% (13)	70
Teen/Young Adult	0.0% (0)	5.7% (2)	20.0% (7)	20.0% (7)	20.0% (7)	11.4% (4)	25.7% (9)	35
Children	0.0% (0)	0.0% (0)	21.7% (5)	21.7% (5)	4.3% (1)	8.7% (2)	43.5% (10)	23
answered question								123
skipped question								58

3. If you use the Library, which services are most valuable to you? Please pick no more than 10.

		Response Percent	Response Count
Adult books		79.9%	139
Children's books		32.2%	56
Teen books		18.4%	32
DVDs		60.3%	105
Music CDs		25.9%	45
Newspapers (print)		17.8%	31
Magazines (print)		32.8%	57
Online magazines (Zinio)		6.9%	12
Audiobooks on CD		23.0%	40
Downloadable audiobooks		9.2%	16
eBooks		23.0%	40
On-line resources like Consumer Reports, encyclopedias, magazine articles		20.1%	35
Mango language program		8.0%	14
Reference materials		20.7%	36
Reference help		19.0%	33
Help with job search		3.4%	6
Local history research		15.5%	27
Genealogy research		6.9%	12
Museum passes		52.9%	92
Online catalog		32.2%	56
Library website		32.8%	57

Library social media (Facebook or Twitter)		1.7%	3
Home delivery of materials		1.7%	3
Library computers		20.7%	36
Free Wi-Fi		13.8%	24
Adult programs		22.4%	39
Teen programs		4.6%	8
Children's programs		15.5%	27
Meeting rooms		16.1%	28
Buy used books		34.5%	60
Pick up tax forms		12.1%	21
Art exhibitions		35.1%	61
Local history exhibits		29.9%	52
Staff help in choosing books		23.0%	40
Request materials from other libraries		53.4%	93
Printing		14.4%	25
Other (please specify)			19
answered question			174
skipped question			7

4. Please rate the library in these areas:

	Excellent	Adequate/Acceptable	Poor	No Opinion	Rating Count
Adult book collection	28.0% (33)	53.4% (63)	0.8% (1)	17.8% (21)	118
Children's book collection	26.3% (26)	29.3% (29)	0.0% (0)	44.4% (44)	99
Teen book collection	12.5% (12)	20.8% (20)	2.1% (2)	64.6% (62)	96
Large-print book collection	5.1% (5)	24.2% (24)	3.0% (3)	67.7% (67)	99
E-books	6.3% (7)	20.7% (23)	12.6% (14)	60.4% (67)	111
On-line resources (such as magazine articles, Consumer Reports)	22.4% (26)	29.3% (34)	0.0% (0)	48.3% (56)	116
DVDs	24.8% (34)	51.8% (71)	7.3% (10)	16.1% (22)	137
CDs	15.9% (20)	35.7% (45)	7.1% (9)	41.3% (52)	126
Audiobooks	4.2% (5)	33.9% (40)	12.7% (15)	49.2% (58)	118
Number of computers	10.3% (14)	41.2% (56)	11.0% (15)	37.5% (51)	136
Quality of computers	7.9% (11)	34.3% (48)	20.0% (28)	37.9% (53)	140
Computer software	5.4% (7)	24.0% (31)	11.6% (15)	58.9% (76)	129
Computer response time	5.4% (7)	31.5% (41)	12.3% (16)	50.8% (66)	130
Wireless service	11.6% (14)	25.6% (31)	1.7% (2)	61.2% (74)	121
Availability of computer training	3.3% (4)	14.0% (17)	10.7% (13)	71.9% (87)	121
Staff availability and helpfulness	77.9% (116)	14.1% (21)	0.7% (1)	7.4% (11)	149
Children's space	26.8% (34)	34.6% (44)	7.1% (9)	31.5% (40)	127
Teen space	5.9% (7)	17.8% (21)	16.9% (20)	59.3% (70)	118
Quiet space	22.7% (32)	31.9% (45)	25.5% (36)	19.9% (28)	141
Individual workspace	13.4% (17)	25.2% (32)	28.3% (36)	33.1% (42)	127
Tutoring space	5.6% (7)	12.8% (16)	18.4% (23)	63.2% (79)	125
Meeting room space	22.7% (27)	32.8% (39)	16.8% (20)	27.7% (33)	119

Hours open	21.3% (32)	53.3% (80)	18.7% (28)	6.7% (10)	150
Shelving height	18.1% (25)	47.8% (66)	15.2% (21)	18.8% (26)	138
Electrical outlets for laptops	1.7% (2)	19.2% (23)	6.7% (8)	72.5% (87)	120
General cleanliness	63.9% (101)	30.4% (48)	1.9% (3)	3.8% (6)	158
Bathroom cleanliness	62.2% (92)	25.7% (38)	3.4% (5)	8.8% (13)	148
Handicap Accessibility	26.0% (34)	20.6% (27)	3.1% (4)	50.4% (66)	131
Lighting	39.5% (58)	49.0% (72)	2.7% (4)	8.8% (13)	147


Other (please specify) 23

answered question	171
skipped question	10













5. What times are most convenient for you to visit the Library? If all days are equally convenient, check the box in question 6.

	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Rating Count
Morning	48.7% (37)	48.7% (37)	51.3% (39)	50.0% (38)	50.0% (38)	88.2% (67)	55.3% (42)	76
Afternoon	60.9% (42)	62.3% (43)	59.4% (41)	59.4% (41)	60.9% (42)	85.5% (59)	63.8% (44)	69
Evening	82.0% (50)	82.0% (50)	83.6% (51)	85.2% (52)	82.0% (50)	62.3% (38)	49.2% (30)	61
answered question								98
skipped question								83

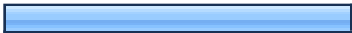










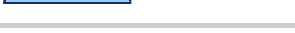




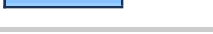
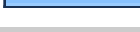



6. All hours are equally convenient for me.









		Response Percent	Response Count
All hours are equally convenient for me.		100.0%	81
		answered question	81
		skipped question	100

7. If you do not use the Kingston Public Library, why not? (check any that apply)















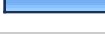





		Response Percent	Response Count
I buy my own materials		41.5%	17
I use another library		14.6%	6
I do not have transportation		9.8%	4
Library hours are not convenient		24.4%	10
I want materials library doesn't have		22.0%	9
I want programs library doesn't offer		2.4%	1
I don't know what the library offers		14.6%	6
I want quiet space not available at library		9.8%	4
I want meeting/social space not available at library		4.9%	2
There is insufficient access to computers		2.4%	1
I want faster computers		9.8%	4
I work out of town		9.8%	4
	Other (please specify)		18
answered question			41
skipped question			140

8. If the Town reconfigures or expands the library building, which areas are most important to you? Please pick no more than 10.

		Response Percent	Response Count
Shelving for books		51.9%	84
Shelving for DVDs and CDs		39.5%	64
Shelving for audiobooks on CD		22.8%	37
Shelving for magazines and newspapers		11.7%	19
Local history room		24.1%	39
Teen social space		19.1%	31
Better handicap accessibility		8.0%	13
Electrical outlets		17.9%	29
Individual work spaces		27.8%	45
Large meeting rooms		21.0%	34
Small conference rooms		18.5%	30
Quiet space for study or reading		43.2%	70
Lecture and program space		25.3%	41
Children's space		25.3%	41
Chairs for readers		43.8%	71
Seats at tables		17.3%	28
Computer workstations		30.9%	50
Exhibit space		19.8%	32
Music practice rooms		6.8%	11
Theater/drama rehearsal space		4.3%	7
Art studios		14.2%	23



Workshops for crafts		15.4%	25
Recording studios		4.3%	7
DVD or audio viewing or listening stations		10.5%	17
Browsable local history collection		25.9%	42
A place to eat my lunch or buy a cup of coffee		32.1%	52
Space for outdoor events		26.5%	43
Drive-up window		11.1%	18
Curbside book return		36.4%	59
		Other (please specify)	25
answered question			162
skipped question			19

**9. If the Library could expand its services, which services are most important to you?
Please pick no more than 10.**

		Response Percent	Response Count
Hours/days of operation		61.9%	99
Places to sit		26.9%	43
Online magazines and newspapers		16.9%	27
Online databases for homework and research		18.8%	30
Fiction books		46.3%	74
Non-fiction books		31.3%	50
E-books		30.6%	49
Music CDs and downloadable music		19.4%	31
DVDs and downloadable movies		38.8%	62
Audio books and downloadable audio books		22.5%	36
Children's programs		21.3%	34
Adult programs		38.1%	61
Teen programs		18.8%	30
Senior programs		21.3%	34
Staff assistance		14.4%	23
Technology training		35.0%	56
Printing, scanning, and copying services		25.0%	40
Self-checkout stations		16.9%	27
Transportation to library		6.3%	10
Business resource center		5.0%	8

Job/career search center		12.5%	20
Pick-up/return kiosk at Kingston train station		4.4%	7
Other (please specify)			28
answered question			160
skipped question			21

10. Are you a resident of Kingston?

		Response Percent	Response Count
Yes		95.9%	164
No		4.1%	7
If not, what town do you live in?			6
answered question			171
skipped question			10

11. How would you describe your overall experience with the Kingston Public Library? If you would like a response from us, please include your phone number, email address, or mailing address.

	Response Count
	97
answered question	97
skipped question	84

12. How do you think your need for library services will change over the next ten years? Consider services such as using books, music, and other materials; finding information; attending cultural and educational programs; or using the library building for meetings, programs, or creative activities.

	Response Count
	92
answered question	92
skipped question	89